

355 WEST OLIVE AVENUE, #211

SUNNYVALE, CALIFORNIA 94086

PHONE: 408-733-5243 FAX: 408-733-5550

E-MAIL: ORG@ORGHELP.COM

WWW.ORGHELP.COM



Who We Are

Established in 1988, Operations Resource Group is an operations and manufacturing consulting firm located in Sunnyvale, California. We specialize in Manufacturing Operations, Supply Chain Management, and ERP and CRM system implementation. We handle varied assignments for manufacturing, distribution and service companies. Our clients include all sizes of manufacturing, contract manufacturing (job shop), distribution, and service organizations.

What We Do

Our projects and products are aimed at helping our clients to establish best practices and techniques in Manufacturing Operations and Supply Chain Management. Our approach is to work with our clients to achieve solid and quantifiable business systems and solutions that result in lasting benefit. This is done through a combination of consultation, system implementation, project management, and training. The types of projects we work on are:

- Production & Inventory Control
- MRP, MRPII, ERP, & CRM System Needs Analysis & Selection
- MRP, MRPII, ERP, and CRM Implementation & Ongoing Support
- Procurement & Supply Management
- Demand/Supply Planning & Forecasting
- Crystal Reports and Data Mining
- Distribution & Logistics Controls
- Bar Code Projects
- Sales, Marketing and Service Programs

Our Software Products



We are a certified VAR for award-winning SYSPRO ERP & CRM software. SYSPRO is a full function, Windows based accounting, distribution, and full manufacturing ERP and CRM system. SYSPRO runs on Windows 2000+ with a SQL or C-ISAM database. It is a modular system, allowing you to purchase only what is needed, and quickly add modules later. Its modern E.Net technology provides ease of customization and powerful capabilities for users. Syspro stability with a 25+ year award winning history, established customer base, and proven growth protects your investment.



Authorized Reseller Partner

Adapt is a leading mid-market CRM software package, offering affordable solutions for customer relationship management. Adapt allows you to execute your mass marketing, automate the sales process, track opportunities, integrate your customer service & field service requirements, and link to your accounting database & Outlook all in one practical package. Adapt comes with pre-developed links to many mid-level ERP systems to seamlessly integrate your accounting data to your sales data.

Other Products: Bar Code System, Sales Analysis Data Mining, Warehouse Management Systems.



Our Consultants

Heide Wilson, CFPIM, CIRM, C.P.M., MBA

President; Project Mgmt., CRM, Sales, Purchasing & Inventory
e-mail: heide@orghelp.com
cell: 408-439-9079

Julia Maynard, CPIM

Sr. Consultant: Syspro Manufacturing, Distribution, and Finance
e-mail: julia@orghelp.com
cell: 925-234-0938

Jeffrey Wheaton, CPIM

Consultant: Syspro Distribution and Manufacturing, IT, Data Conversion, Custom Programs & Reports,
e-mail: jeff@orghelp.com
cell: 408-857-1378

Patrick Pagnillo

Consultant: Syspro Financials, and Distribution.
e-mail: pat@orghelp.com

Richard Hug

Sr. Consultant: Syspro EDI
e-mail: rhug@orghelp.com

Richard Linsdall

Syspro E.Net programs, Custom programs, Data Conversion
e-mail: richard@orghelp.com

ORG works with other VAR's to provide whatever support you need. For more information call 408-733-5243, or go to www.orghelp.com

Some of Our Clients

American Laminates

Riverbank, CA

ARC Paper

Las Vegas, NV

Bishop Wisecarver

Pittsburg, CA

Data Distributing

Santa Cruz, CA

Inovys, Inc.

Pleasanton, CA

Joseph Schmidt Confections

San Francisco, CA

Kathrein - Scala Division

Medford, OR

NanoMetrics

Milpitas, CA plus Korea, Japan, England, etc.

Pacific Laser Systems

San Rafael, CA

Pacific Home Products & Swanstone

Hayward, CA & Chicago, IL

Polymer Technology Group

Berkeley, CA

Scharffen Berger Chocolate Makers

Berkeley, CA

Starwest Botanicals

Rancho Cordova, CA

Themis Computers

Fremont CA

Western Money Systems

Sparks & Las Vegas, NV

Services from Operations Resource Group:

VAR for World Class Software Products

- Offering and supporting software products for Manufacturing, Distribution, Accounting, and Customer Relationship Management operations.

Operations & Supply Chain Management

- Operations & Manufacturing Process Re-Engineering
- Inventory Reduction, Integrity, and Control
- MRP, BOM, & ECO Process Improvements
- Order Processing & Customer Service Enhancement
- Cycle Time Reduction, Theory of Constraints
- Warehouse Layout & Work Flow Management
- Demand / Supply Balance Forecast Process Improvement
- Sub-Contract / Outsource Manufacturing
- Logistics & Distribution Channel Optimization
- Vendor Base Management
- Sales & Service Operations Improvement

MRP, MRPII, ERP, and CRM Assessment, Selection, & Implementation

- Needs Analysis
- System Evaluation Matrix
- Implementation Mapping & Management
- System Optimization to Your Processes
- Ongoing Training & Support

Reports, Data Mining, and Data Conversion

- Needs Analysis & Data Mapping
- Syspro Business Analytics, Sales Analysis Warehouse Implementation
- Crystal Reports

Custom Programming

- Needs Analysis & Scope Preparation
- Add-on programs available for many functions, such as pricing, freight, warehouse management, specialty lot control needs, quick credit check release, e.net form design, web interfaces and links, pop-up screens, etc.

***Operations Resource Group ...
Your partner in the pursuit of operations excellence!***