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Who We Are

Established in 1988, Operations Resource Group is an operations and manufacturing consulting firm located in Sunnyvale, California. We specialize in Manufacturing Operations, Supply Chain Management, and ERP system implementation. We handle varied assignments for manufacturing, distribution and service companies. Our clients include all sizes of manufacturing, contract manufacturing (job shop), distribution, and service organizations.

What We Do

Our projects and products are aimed at helping our clients to establish best practices and techniques in Manufacturing Operations and Supply Chain Management. Our approach is to work with our clients to achieve solid and quantifiable business systems and solutions that result in lasting benefit. This is done through a combination of consultation, system implementation, project management, and training. The types of projects we work on are:

- Production & Inventory Control
- MRP, MRPII, ERP, & CRM System Needs Analysis & Selection
- MRP, MRPII, ERP, and CRM Implementation & Ongoing Support
- Procurement & Supply Chain Management
- Demand/Supply Planning & Forecasting
- Reports and Data Mining
- Distribution & Logistics Controls
- ISO-9000 Implementation and TQM Programs
- Sales, Marketing and Service Programs

Our Software Products



We are a certified VAR for award-winning SYSPRO ERP software. SYSPRO is a full function, Windows based accounting, distribution, and full manufacturing ERP system. SYSPRO runs on Windows 95, 98, NT, 2000, 2003, XP, Novell, or Unix networks, with a SQL or C-ISAM database. It is a modular system, allowing you to purchase only what is needed, and quickly add modules later. Its modern E.Net technology provides ease of customization and powerful capabilities for users. Syspro stability with a 25 year award winning history, established customer base, and proven growth protect your investment into this ERP system.



The process of selling to customers and buying from suppliers, collectively referred to as Order Management, is often singled out for cost reduction initiatives due to its traditionally manual- and paper-intensive nature. ECMarket adds on to many popular ERP Systems with a powerful internet-based system to link and control your order, and it allows your employees to be more productive, managing exceptions only as they are occurring!



Authorized Reseller Partner

Adapt is a leading mid-market CRM software package, offering affordable solutions for customer relationship management. Adapt allows you to execute your mass marketing, automate the sales process, track opportunities, integrate your customer service & field service requirements, and link to your accounting database & Outlook all in one practical package. Adapt comes with pre-developed links to many mid-level ERP systems to seamlessly integrate your accounting data to your sales data.



Warehouse Management software solutions from Csoft are designed to allow maximum flexibility and functionality.

megaWare™ Product Family:

- ❖ Suite of highly configurable mid-range warehouse, manufacturing and inventory management applications.
- ❖ Multiple wireless devices supported as well interfaces to popular accounting systems.
- ❖ Strong link with SYSPRO

Our Consultants

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Some of Our Clients

ONStor

Los Gatos CA

Hayward, CA

Bishop-Wisecarver

Pittsburg, CA

Polymer Technology Group

Berkeley, CA

Data Distributing

Santa Cruz, CA

Scharffen Berger Chocolate Makers

Berkeley, CA

Inovys, Inc.

Pleasanton, CA

Starwest Botanicals

Rancho Cordova, CA

Kathrein - Scala Division

Medford, OR

TecHarmonic, Inc.

San Jose, CA

Ramar Foods

Pittsburg, CA

Themis Computers

Fremont, CA

NanoMetrics, Inc

Milpitas, CA

Twin Solutions, Inc.

San Jose, CA

Pacific Home Products

Services from Operations Resource Group:

VAR for World Class Software Products

- Offering and supporting software products for Manufacturing, Distribution, Accounting, and Customer Relationship Management operations.

Operations & Supply Chain Management

- Operations & Manufacturing Process Re-Engineering
- Inventory Reduction, Integrity, and Control
- MRP, BOM, & ECO Process Improvements
- Order Processing & Customer Service Enhancement
- Cycle Time Reduction, Theory of Constraints
- Warehouse Layout & Work Flow Management
- Demand / Supply Balance Forecast Process Improvement
- Sub-Contract / Outsource Manufacturing
- Logistics & Distribution Channel Optimization
- Vendor Base Management
- Sales & Service Operations Improvement

MRP, MRPII, ERP, and CRM Assessment, Selection, & Implementation

- Needs Analysis
- System Evaluation Matrix
- Implementation Mapping & Management
- System Optimization to Your Processes
- Ongoing Training & Support

Reports & Data Mining:

- Needs Analysis & Data Mapping
- OLAP Cube Development
- Crystal Reports

***Operations Resource Group ... your partner in
the pursuit of operations excellence!***